

## EXCLUDING CERTAIN PEOPLE FROM GAMING AT A CASINO

### ABSTRACT OF THE DISCLOSURE

[0031] Automatic restriction and exclusion of customers from one or multiple casino properties prevents problem gamblers and others from gaming. When a customer is to be excluded from gaming at the casino, a flag is set in a player account in a player database, including the type of restriction, such as whether the customer is excluded completely from the casino, or only restricted from certain activities. When the customer presents her loyalty card, her account is examined to determine whether she is excluded or restricted from the activity she is attempting to engage in. If so, the game is deactivated and a casino employee is notified. The system works in a multi-property environment including a plurality of casinos and indicates whether the restriction or exclusion applies at the property at which the customer is attempting to game.